

# **WATER REGULATIONS AND RATES**

EFFECTIVE August 15, 2017

## **1. CONNECTION AND TERMINATION OF SERVICE**

- A. To connect to the Village Water System, all property owners must complete a written application obtainable from the Village Clerk's Office.
- B. The application fee for single family residences shall be \$1,500 payable to the Village of Stillwater. For industrial, commercial and multi-family properties, the application fee shall be determined by the Village Mayor subject to legal and engineering review. Please refer to the Village Fee Schedule for guidelines.
- C. No work shall commence until payment of the application fee and Village approval of the application.
- D. All single family residence water services shall be 1 inch in size and comply with all Village specifications. Each single family residence shall be connected by its own lateral to the Village Water System. Application may be made to the Village for larger connections for other properties.
- E. As part of the application fee, the Village shall furnish to the property owner the corporation curb stop box, the corporation saddle and fitting, and the line to the curb stop.
- F. The property owner shall be responsible for installation of the lateral line to be connected to the Village Water System, including all labor and materials. All materials shall meet Village specifications. The owner shall purchase a water meter specified by the Village. For outside users in a Town of Stillwater water district, the water meter shall be purchased by the owner from the Town.
- G. Unless otherwise agreed to by the Village, the property owner shall be responsible for excavation, exposure and backfill of the Village water line. The Village reserves the right in its sole discretion to approve or disapprove any contractor hired by the owner to perform such work.
- H. All work performed by the owner and owner's contractor shall be accordance with all applicable local, state and federal safety, environmental and other regulations.
- I. The property owner's contractor shall be licensed and maintain insurance coverage acceptable to the Village and name the Village as an additional insured on a primary and noncontributory basis.
- J. The Village in its sole discretion may permit the owner's contractor to make the tap connection to Village Water System or require that such tap connection work be performed by the Village.
- K. If an application is approved for water service, the owner will be expected to become a customer within sixty (60) days of completion of connection. If said owner is not a customer within the sixty (60) days, the minimum will be charged for each six (6) month period, which passes without service commencing. This charge will continue until said services are in place.
- L. The Village does not guarantee minimum water pressure. Should the property owner require additional water pressure, a pressure booster system may be installed by the owner after the water meter at the owner's expense.
- M. In the event of a water break on the owner's property, the property owner shall be charged Village labor and material to shut off the water service at the curb stop.
- N. The Village Mayor has the authority to approve water applications for inside and outside users.
- O.
- P.

## **2. ACCESS TO VILLAGE WATER DEPARTMENT PROPERTY**

- A. All persons not employed by the Village of Stillwater Department of Public Works are prohibited from trespassing on or tampering with the property of said Village Department.

## **3. ACCESS TO CONSUMERS PROPERTY**

- A. Upon request, any employee of the Village DPW or member of the Village Board of Trustees shall be allowed access to all areas of any premises to which water is supplied, provided that such request is made at a reasonable hour.

## **4. BREAKAGE AND/OR REPAIRS OF/TO THE VILLAGE WATER SYSTEM**

- A. The Village reserves the right to shut off the water to its mains for making repairs to said mains or for any other necessary purposes. The Village may do so without prior notice to the consumer and any consumers

having boilers on their premises are hereby cautioned against danger of collapse. Risk of damage in such case is borne by the consumer. In case of danger the hot water faucet should be opened.

- B. The Village hereby agrees to use due diligence and care to provide a constant supply of water through its system to consumers. It is of utmost importance to the Village that no break, failure or accident should occur. In the event of any such occurrence, the Village shall not be liable to any consumer for any damages resulting therefrom nor shall the Village be liable for any damage to any consumer caused by any public enemy, the elements or any accident, failure or break in the machinery, reservoirs or supply lines of the Village Water Supply System.
- C. Consumers will be held responsible for the cost of repairs to or replacement of their meter if it becomes inoperable for any reason. If a consumer's shut-off valve is faulty, the Village will replace the valve for a fee of \$20.00 plus the cost of parts.

## **5. TESTING OF CONSUMERS WATER METERS**

- A. The Village may, at its own cost and at any time it alone deems necessary, test the accuracy of any meter and require replacement with a new meter at the consumer's expense if it does not register correctly. In the event a meter does not register correctly, that consumer will be billed by the amount the consumer was charged during the previous period. For Village meters, the DPW will test an old style meter if requested by the consumer upon the payment of a \$35.00 deposit, for new remote read meters a deposit of \$70.00 is required. The deposit is refundable in full if the meter is found to be faulty and requires replacement.

## **6. METER RATES, BILLING AND PENALTIES**

- A. The water usage rate within the Village shall be Four and 50/100 (\$4.50) dollars per 1,000 gallons metered. There shall be a six-month minimum rate within the Village of \$45.00.
- B. All metered water outside the Village limits will be charged at the contract rate with the Town of Stillwater or \$6.38 per 1,000 gallons. The minimum rate will be based on 10,000 gallons. Minimum semi-annual rates for larger meters may be obtained by application to the Village Board of Trustees.
- C. The water usage rates quoted herein are effective October 1, 2015 and shall remain in effect until further notice.
- D. The Village reserves the right to amend or revise any of the foregoing rates and make changes as it may deem necessary.
- E. The Village will bill inside users for water usage on a six-month cycle. All bills for service are due and payable within thirty (30) days from the date of mailing or presentation. The Village will impose a 5% late fee to each water bill with an outstanding balance each month that it is in arrears. The amount of the total unpaid water bills and the accumulated late fees at May 1<sup>st</sup> shall be added to the owner's Village property tax.

## **7. ESTIMATED WATER READINGS**

- A. If the DPW is unable to obtain a meter reading and the property owner fails to call in the reading within 3 days, the Village will estimate the reading based on prior documented reading, if no documented reading is available then 36,000 gallons will be billed unless we have written notification that the premises is empty. If the Water Department does not have access to read a meter for the use during a period after an estimated reading, the property owner will make the premises available so the DPW can install a new remote read meter. In the event a reading is obtained after billing and the estimates are found to be high, there will be no adjustments or refunds on either the water or sewer billed by estimate. However, should the Village underestimate the amount of water used the property owner will be liable for the full cost of the actual water delivered and corresponding costs for sewer rents.

## **8. DECLARATION OF A "STATE OF EMERGENCY"**

- A. The Village reserves the right to declare a "State of Emergency" and to order the discontinuance of the use of sprinkling devices or the use of hoses for any purpose other than the extinguishing of fires. The Village may continue this "State of Emergency" for such periods as it may deem necessary. In the event that any consumer does not immediately comply with such declaration and order, the Village may shut off the supply of water to such consumer without further notice.
- B. Consumers must not permit water to run to waste or supply it to others.